# Notice of Health and Adult Social Care Overview and Scrutiny Committee



Date: Monday, 28 November 2022 at 6.00 pm

Venue: Committee Room, First Floor, BCP Civic Centre Annex, St Stephen's Rd, Bournemouth BH2 6LL

# Membership:

Chairman: Cllr J Edwards

Vice Chair: Cllr L-J Evans

Cllr D Butler Cllr L Dedman Cllr B Dion Cllr C Johnson Cllr C Matthews Cllr S Phillips Cllr M Robson Cllr A M Stribley

All Members of the Health and Adult Social Care Overview and Scrutiny Committee are summoned to attend this meeting to consider the items of business set out on the agenda below.

The press and public are welcome to view the live stream of this meeting at the following link:

https://democracy.bcpcouncil.gov.uk/ieListDocuments.aspx?MId=5038

If you would like any further information on the items to be considered at the meeting please contact: Louise Smith, louise.smith@bcpcoucnil.gov.uk or email democratic.services@bcpcouncil.gov.uk

Press enquiries should be directed to the Press Office: Tel: 01202 118686 or email press.office@bcpcouncil.gov.uk

This notice and all the papers mentioned within it are available at democracy.bcpcouncil.gov.uk

GRAHAM FARRANT CHIEF EXECUTIVE

18 November 2022

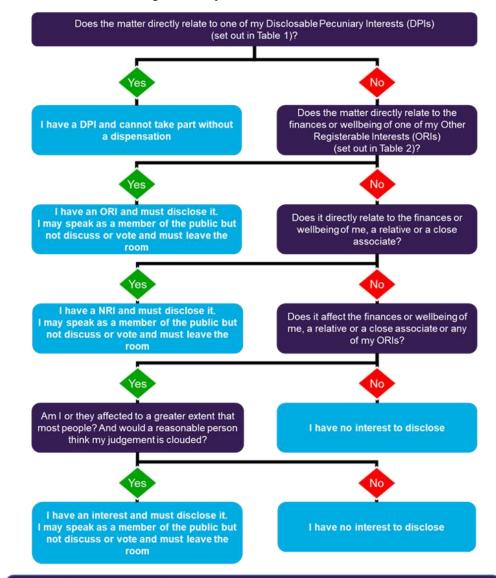


### Maintaining and promoting high standards of conduct

#### Declaring interests at meetings

Familiarise yourself with the Councillor Code of Conduct which can be found in Part 6 of the Council's Constitution.

Before the meeting, read the agenda and reports to see if the matters to be discussed at the meeting concern your interests



# What are the principles of bias and pre-determination and how do they affect my participation in the meeting?

Bias and predetermination are common law concepts. If they affect you, your participation in the meeting may call into question the decision arrived at on the item.

Bias Test	Predetermination Test
In all the circumstances, would it lead a fair minded and informed observer to conclude that there was a real possibility or a real danger that the decision maker was biased?	At the time of making the decision, did the decision maker have a closed mind?

If a councillor appears to be biased or to have predetermined their decision, they must NOT participate in the meeting.

For more information or advice please contact the Monitoring Officer (susan.zeiss@bcpcouncil.gov.uk)

#### Selflessness

Councillors should act solely in terms of the public interest

#### Integrity

Councillors must avoid placing themselves under any obligation to people or organisations that might try inappropriately to influence them in their work. They should not act or take decisions in order to gain financial or other material benefits for themselves, their family, or their friends. They must declare and resolve any interests and relationships

#### Objectivity

Councillors must act and take decisions impartially, fairly and on merit, using the best evidence and without discrimination or bias

#### Accountability

Councillors are accountable to the public for their decisions and actions and must submit themselves to the scrutiny necessary to ensure this

#### Openness

Councillors should act and take decisions in an open and transparent manner. Information should not be withheld from the public unless there are clear and lawful reasons for so doing

#### Honesty & Integrity

Councillors should act with honesty and integrity and should not place themselves in situations where their honesty and integrity may be questioned

#### Leadership

Councillors should exhibit these principles in their own behaviour. They should actively promote and robustly support the principles and be willing to challenge poor behaviour wherever it occurs

# AGENDA

Items to be considered while the meeting is open to the public

# 1. Apologies

To receive any apologies for absence from Councillors.

### 2. Substitute Members

To receive information on any changes in the membership of the Committee.

Note – When a member of a Committee is unable to attend a meeting of a Committee or Sub-Committee, the relevant Political Group Leader (or their nominated representative) may, by notice to the Monitoring Officer (or their nominated representative) prior to the meeting, appoint a substitute member from within the same Political Group. The contact details on the front of this agenda should be used for notifications.

# 3. Declarations of Interests

Councillors are requested to declare any interests on items included in this agenda. Please refer to the workflow on the preceding page for guidance.

Declarations received will be reported at the meeting.

4.	Minutes	5 - 14
	To confirm the Minutes of the meeting on 26 September 2022.	
a)	Action Sheet	15 - 20
5.	Public Issues	
	To receive any public questions, statements or petitions submitted in accordance with the Constitution. Further information on the requirements for submitting these is available to view at the following link:-	
	https://democracy.bcpcouncil.gov.uk/ieListMeetings.aspx?CommitteeID=15 1&Info=1&bcr=1	
	The deadline for the submission of a public question is 4 clear working days before the meeting.	
	The deadline for the submission of a public statement is midday the working day before the meeting.	
	The deadline for the submission of a petition is 10 working days before the meeting.	
6.	Dorset and Bournemouth, Christchurch & Poole Safeguarding Adults Boards Annual Report 2021-2022	21 - 48
	It is a statutory requirement for the Dorset Safeguarding Adults Board (SAB) to publish an Annual Report each year and to present that report to	

the Council's Health & Wellbeing Board. Many Councils also request that

	the report is presented to Scrutiny as the report enables a discussion on the work of the Safeguarding Adults Board	
7.	Annual Compliments, Complaints and Comments report	49 - 70
	Adult Social Care has a statutory responsibility to produce an annual report on complaints received, issues that have been raised and any action that has been taken to improve services. Adult Social Care encourages feedback from a range of sources including complaints, compliments, comments.	
	This report provides a summary of complaints and compliments, including learning, for BCP Council Adult Social Care from 1 <sup>st</sup> April 2021 to 31 <sup>st</sup> March 2022.	
8.	Adult Social Care Contact Centre	71 - 78
	This report provides a further update to Committee about the transformation of the Adult Social Care Contact Centre which launched in October 2020.	
	This paper focuses on recent initiatives to embed a new practice model at the adult social care 'front door' and test different ways of working from those that have been traditionally used over recent years.	
9.	Healthwatch - Young Listeners Project Update	
	To receive a verbal update from Healthwatch.	
10.	Portfolio Holder Update	
	To receive verbal updates from the Portfolio Holders.	
11.	Forward Plan To consider the Committee's Forward Plan.	79 - 86

No other items of business can be considered unless the Chairman decides the matter is urgent for reasons that must be specified and recorded in the Minutes.